

IDS Extended Warranty Conditions

A) General Terms (applicable to all IDS components)

1. This cover only applies to Ford IDS systems purchased from Snap-on Equipment Solutions (Snap-on EQS)
2. Territorial Limits: Cover may only be granted to IDS units registered in Europe and European Domestic Markets.
3. The extended warranty period is for 12 months from the warranty expiry date
4. The extended warranty must run consecutively from the warranty expiry date - (there is a 14 day grace period to allow for late purchase/payment of the extended warranty – beyond this time the extended warranty is no longer available to the Authorized Repairer)

This extended warranty only covers failures due to defects in materials or workmanship, which occur during normal use for the applicable Service Agreement Period listed below. In the event that any product (or part thereof) is replaced, the supplier shall transfer ownership of the replacement product (or part) to the customer and the customer shall transfer ownership of the replaced product (or part) to the supplier, if such part is requested to be returned to the supplier.

Standard extended warranty exclusions – applicable to all IDS components:-

- Damage that is attributable to fire, theft or Force Majeure.
- Damage caused by environmental influences (electrical storms, magnetic fields etc.).
- Damage which has not been caused during normal operation
- Repair of damage that is cosmetic only or does not affect product functionality such as wear and tear, scratches and dents.
- Failures resulting from alteration, accidental damage, casualty, misuse, abuse or neglect.
- Introduction of liquid or other foreign matter into the unit.
- Improper installation, operation or maintenance.
- Improper connections with peripherals.
- Modification or service by anyone other than authorized product/service provider.

All Out of warranty repair costs for issues such as damage or abuse are the responsibility of the Authorized Repairer.

B) Panasonic extended warranty:

Main Components Covered under extended warranty are:-

- o PTU (unit and AC adapters (except battery, pen and LCD backlight)
- o Docking Station
- o LIND Car Charger

Panasonic will repair this product with new or refurbished parts, in the event of a defect in materials or workmanship during the applicable warranty period. Panasonic (or its authorised Service Provider) target to repair your equipment within 48 hours from its receipt in their service centre. Additional charges may apply for shipment to countries outside of the European Union. Panasonic will use all reasonable endeavours to ensure this service.

In addition to the standard extended warranty exclusions above, this warranty does not cover and shall be void for:-

- Broken or cracked LCD screen.
- Defective pixel in notebook displays and LCD screens within 0.002%
- Failures caused by products not supplied by Panasonic.
- Maladjustment of consumer controls such as function settings.
- Products used as short term rental
- Products whose serial number has been removed making the unit warranty condition impossible to clearly determine.

B) Snap-on VCM + cables extended warranty:

Main Components Covered under extended warranty are:-

- o 1 x VCM
- o 1 x VCM 16-pin DLC Cable (New Red DLC cable NOT included in the extended warranty)
- o 1 x 4m USB Ethernet cable
- o 1 x 7m USB Ethernet cable

Snap-on will advance replace the above components with new or refurbished parts in the event of a defect in materials or workmanship during the applicable warranty period. Dispatch of advance replacement unit or part within 24 hours from notification from IDS technical hotline. Additional charges may apply for shipment to countries outside of the European Union. Includes all freight but excludes any local duty or taxes. Snap-on will use all reasonable endeavours to ensure this service.

C) Teradyne VMM + cables extended warranty:

Main Components Covered under extended warranty are:-

1 x VMM	1 x VMM PVT Assembly	1 x WDS Pressure & VAC ADAPT KIT / Revision 1
1 x 4m USB Ethernet cable	1 x VMM Black Roving Probe	4 x VMM CAPACITIVE PROBE CLIP
1 x VMM Battery Cable	1 x VMM Red Roving Probe	
1 x UST Loop Back adaptor for Port C	1 x Secondary Ignition transducer cable	

Teradyne will advance replace the above components with new or refurbished parts, in the event of a defect in materials or workmanship during the applicable warranty period. Dispatch of advance replacement unit or part within 24 hours from notification from IDS technical hotline. Additional charges may apply for shipment to countries outside of the European Union. Includes all freight but excludes any local duty or taxes. Teradyne will use all reasonable endeavours to ensure this service.